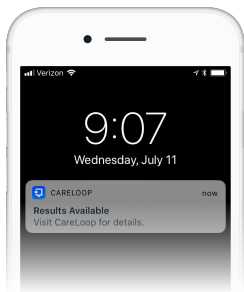




Better Care Delivered.

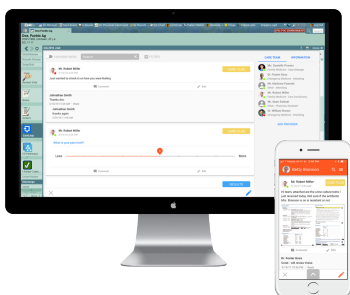
CareLoop puts the patient, their provider, and their family at the center of the conversation. By creating a single place for communication, our platform **delivers an exceptional patient experience and drives better outcomes.**

At CareLoop, our mission is simple: **Improve...**



Patient Experience

- › Open lines of communication & increase touchpoints
- › Recruit family & caregivers into the care conversation
- › Seamless Integration with the patient portal

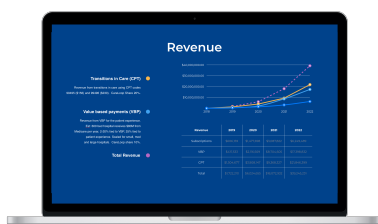


Provider Experience

- › Streamline clinical workflows & automated messaging
- › Integrate directly into the EHR
- › Improve patient satisfaction scores for provider

Transitions, Coordination & Reimbursement

- › Reduce system leakage & readmissions
- › Maximize VBP reimbursement for Medicare patients
- › Capture lost revenue for health system via Transitions in Care CPT Codes



Risk Profile

- › Up to 50% reduction in HPL claims when HCAHPS Hospital Rating is 9 or 10
- › Provides opportunity for Communication & Resolution Programs
- › Communication gaps are a leading driver of medical errors & litigation



The Sullivan Group (TSG) has worked with over 1,000 acute care facilities, has been used by 95,000 clinicians, and has an impact on over 20 million patient visits annually. Their RSQ® Solutions platform is used by some of the nation's largest hospital systems to successfully reduce adverse outcomes. The TSG Innovation Lab partners with organizations in the healthcare technology space, resulting in co-development of new products and greater exposure to solutions that impact patient safety and improve patient outcomes and patient experience. If you're interested in learning more about CareLoop, contact innovation@thesullivangroup.com.